

VisualEyes Billing Policy

Because patients often have both medical and vision insurance, it is important to understand the differences.

Vision insurance does not cover medical eye problems, just as most medical insurance does not cover routine vision problems.

Vision Insurance

- Covers routine eye examinations only
- Helps to pay for glasses or contact lenses

Medical Insurance

Covers exams where any medical condition that can affect the eyes is evaluated.

Examples of these conditions include:

- Diabetes
- High blood pressure
- Taking high risk medications
- Eye diseases
- Lazy eye
- Infections
- Dry eyes
- Allergies
- Cataracts
- Crossed eye

After your examination, the doctor will determine to which insurance the exam will be filed. Glasses and/or contact lenses might still be filed to your vision insurance if the exam is filed to your medical insurance. We try to be a provider on all major carriers. If we are a provider for your insurance we will file a claim to your primary insurance carrier. However, in the event we are not on your provider's panel, we will provide an itemized receipt so you may file the claim for yourself.

Refraction

Refraction is the series of tests used to determine the best possible visual function of the eye. This medical information is necessary to properly evaluate your eye health. It is also used to determine an eyeglasses prescription and decide if new glasses can improve your vision. It is also essential in the evaluation and fitting of contact lenses. ***Medicare and most medical insurance plans do not pay the refraction charge.***

Contact Lens Evaluation

This is specialized eye care usually not covered by insurance. Fees for contact lens care are collected on the day of service.

All sales are final. No refunds on services. Accounts 30 days past due are charged a \$5.00 monthly finance charge. The responsible party shall be liable for all collection costs, including but not limited to, attorney fees, and courts costs.

I understand the information above and authorize VisualEyes to file a claim with my insurance.

Signature _____ Today's Date ____/____/____