

**Holiday Closings**

Monday, January 18th for *Martin Luther King Jr. Day*

Monday, February 15th for *Presidents Day*



# ALABAMA ONE

## Credit Union



A COLLECTION OF NEWS, INFORMATION, AND COMMUNITY OUTREACH

### From Your Credit Union

Alabama One is committed to providing the very best service and products available to our member/owners. It's been our mission for more than 60 years, and this January you'll notice some visible improvements in member convenience. We will rollout updated ATMs, in Spring of 2016, which will be able to take deposits. The new ATMs will replace existing models throughout each of our 11 branches. In addition to a better ATM experience, your Credit Union is also improving the online and mobile banking platforms, launching a new mobile-responsive website, and implementing new programs to meet members' needs.

The improved online and mobile banking platforms will go live in the Spring of 2016. This next generation experience will offer all the best features of Home Branch, but will also include responsive design for a consistent experience on a wide range of computers and handheld devices. That means easy reading and navigation with a minimum of resizing, panning, and scrolling. Even better, the new portal will offer customizable options that can be tailored to meet your individual preference.

Internally, Alabama One is continuing to fine-tune its operations and is investing in Alabama One's infrastructure to provide better services



## 2015 Operation Credit Union Christmas



This holiday season your Credit Union was able to provide a "Christmas to Remember" for at least 609 children thanks to the generous support and hard work of Credit Union members and team members.

Countless gifts, including dolls, bicycles, toy trucks, dresses, coats, and more were purchased and wrapped for referred families, with one team member, Megan Roakes, shopping for at least 60 families.

Since its 2003 inception, Operation Credit Union Christmas has helped thousands of children throughout Tuscaloosa and Pickens counties and the Mt. Vernon community experience the joy of Christmas morning. With your tremendous support, 2015 proved to be another magical year!

This season, your Credit Union displayed angel pinups to both encourage and recognize participation. Thank you for responding through purchasing candy and t-shirts, by making a small donation, or participating in the Holiday Skip-A-Pay Program. Your gifts of time and money brought many families a tremendous joy on Christmas morning.

*Continued Inside*

# Employees of the Month



*November and December Employees of the Month, Shelia Dove, Tanya Sanford (standing left to right), Charlotte Swartz, and Kelly Seaman (seated left to right).*

A new program recognizing dedicated team members began in November. Our Employee of the Month program recognizes two team members each month. The first to receive the honors were Tanya Sanford and Kelly Seaman, followed by Charlotte Swartz and Shelia Dove.

Tanya has worked at Alabama One since 2002 and is currently serving as an administrative assistant. Tanya was nominated for being “highly organized, patient, and knowledgeable of Credit Union products/services.” She is also “willing to take on more projects no matter how busy she is.”

Kelly, a team member since 2003, is currently serving as an accounting clerk. Kelly was nominated for being “dedicated to going the 102650 extra mile for the member. She is never impatient, always has a positive outlook, and is encouraging.”

Charlotte joined your Credit Union in 1995 and is currently an accounting supervisor. She is described as “always available for any questions or issues.” She is “fully committed to her position” and “does a wonderful job keeping the department running smoothly.”

Sheila, with Alabama One since 2002, is currently a member service representative at our Northport branch location. Sheila is described as someone dedicated to the Credit Union and her fellow team members. She cheerfully checks on team members each morning to see what they need.”

Congratulations to Tanya, Kelly, Charlotte, and Sheila for their exemplary service to our members and community!

## From Your Credit Union (cont.)

to our member/owners. These investments might not be as visible as new ATMs, but manifest in the smile and matchless service you receive each time you walk into any of our branch locations.

Inside and out, you can rely on Alabama One to provide the very best rates, excellent member service, and continued support in the good times and the challenging ones. After all, you’re a member/owner. It’s why Alabama One has always been the One you turn to.

# In the Community



*Main Office team members collected the most St. Jude donations*

## St. Jude Fundraiser



During the month of October, your Credit Union helped raise \$10,387 for St. Jude Children’s Research Hospital! Alabama One had the opportunity to participate in the St. Jude Halloween Promotion, and together with two other local credit unions, raised a combined total of \$19,920. This year the Main office collected the most donations, \$3,034, and received a catered lunch. The team members collecting the most were Preston Brown with \$924, followed by Trudy Livingston with \$815. Preston received a Target gift card, and both will attend the 2016 St. Jude Children’s Research Hospital Radiothon in March 2016. Thanks to your generous support, the Credit Union was able to set a new record since first joining St. Jude’s fundraiser in 2011!

## 40th Annual West Alabama Christmas Parade

The 1983 movie classic, A Christmas Story, provided the inspiration for your Credit Union’s decorated vehicle in this year’s Christmas parade. Sponsored by PARA, the theme for the December 7th parade was Christmas stories or movies.



*Alabama One Joins the West Alabama Christmas Parade*

Alabama One 7125 team members dressed as characters from A Christmas Story, such as the loveable Ralphie Parker, and enjoyed ornamenting the perfect Christmas Story parade vehicle, a 1949 red Chevy pick-up truck.

## 2015 Tinsel Trail



Your Credit Union participated in the 2015 Tinsel Trail, sponsoring and decorating a festive Christmas tree. This year’s tree reflected the imagination of children and featured our favorite little purple monster, Moola Moola. Presented by Tuscaloosa’s One Place, Tinsel Trail featured more than 100 sponsored trees throughout the holiday season along Tuscaloosa’s Riverwalk and supports Tuscaloosa’s One Place programs.



*AOCU's Tinsel Trail Christmas tree*

# Meet Your Team Manager Series

This fall your Credit Union initiated a new series of articles focused on getting to know and appreciate Alabama One team managers. Each month Meet the Manager focuses on the leadership at one of our 11 branch locations, and so far has highlighted Teresa Faulkner, Northport Branch Manager, Diana Simpson, Highway 43 Branch Manager, Sheron Witherspoon, BF Goodrich Branch Manager, and David Wray, Commons North Branch Manager. The Meet the Manager series is available through the member email newsletter and can also be found on the website. Next month, we highlight Connie Patterson at the Taylorville Branch.



*Teresa Faulkner, Northport Branch Manager*



*Diana Simpson, Highway 43 Branch Manager*



*Sheron Witherspoon, BF Goodrich Branch Manager*



*David Wray, Commons North Branch Manager*

# Alabama One Spirit Week

In October, Alabama One implemented its inaugural Spirit Week. 83256 Each day encouraged thematic dress for team members and included favorites such as “Merica Monday,” “Western/Farmer Day,” “Wacky Wednesday,” “Blast from the Past Day,” and “Sports/Gameday.” Not only did Spirit Week showcase team member camaraderie and creativity, it generated lots of grins and giggles from members visiting branch locations.



*Team members from Taylorville, BF Goodrich, and Commons North branch locations enjoying the fun of Spirit Week*



# Moola Moola 10th Annual Fall Festival



*The fan-favorite Moola Moola Monster*

Saving for the future paid big dividends this past October for some of Alabama One’s youngest members. That’s because they belong to the Moola Moola Savings Club for Kids, a Credit Union program designed to teach our youngest members the value of saving. Members, ages 12 and younger, were rewarded for their smart fiscal habits during the 10th Annual Moola Moola Fall Festival, where they were treated to an evening of fun and 100468788 entertainment.

More than 1,000 people attended the festival, which was held at the Bryant Conference Center on October 29th. Highlights included games, food and treats, a cupcake walk, costume contests, face painting, and this year’s big attraction— a wrecking ball swing that all ages enjoyed!

Moola Moola is a magical money monster from the make-believe land of Lotta Loot, and her Savings Club is active year-round, rewarding savings’ deposits with prizes, attending community events, visiting your Credit Union’s Adopt-A-School Northport Elementary, and hosting the Fall Festival. If your child is not a member of the Moola Moola Savings Club, stop by any one of our convenient branch locations today and join. It’s simple to register and it’s never too early to begin teaching your child the importance of saving and budgeting their money. Not to mention, your child will have a blast earning prizes, attending events, and more!



*Thank you team members for another great festival!*

# New Security Features for Checks Coming in 2016

Alabama One’s preferred check vendor, Harland Clarke, is enhancing their financial products with new security and anti-fraud features that provide an additional layer of protection against fraud associated with mobile deposit capture. Safeguards include new visual verifications and visual reminders regarding mobile deposits. Changes associated with the new security suite are effective 01/17/2016. Features are available on select personal checks only. To order checks or for additional details, visit [alabamaone.org](http://alabamaone.org).

# WINTER WORD SEARCH



D E K M K A A J Y R A G  
 S N E T T I M S E R I R  
 X G L O V E S I O E Z O  
 T P Y O N K O D W T D Y  
 K H T T W S N H S N L R  
 D D S A Q Z P O T I O V  
 D D O O T G E T A W C Y  
 N M R C L F L C H S Q S  
 O E F A G H C H O N B N  
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- |          |               |         |        |           |
|----------|---------------|---------|--------|-----------|
| Winter   | Snow          | Sled    | Icicle | Hibernate |
| Blizzard | Hot chocolate | Cold    | Frosty | Coat      |
| Frozen   | Gloves        | January | Ice    | Hat       |

## From the ARCHIVES



### Win \$20 In CASH!

Find your account number hidden somewhere in the Newsletter and you're \$20 richer. Call Heather at (205) 759-1595 ext. 120 if you find your account number.



Want to share a comment or give feedback? One Voice is a new way to share your thoughts. Drop us a letter or send an email. Let your voice be heard today.

Email: [admin@alabamaone.org](mailto:admin@alabamaone.org)  
 Mail: PO Box 72058  
 Tuscaloosa, AL 35407

## TUSCALOOSA COUNTY

### Main Office

1215 Veterans Memorial Pkwy  
 Tuscaloosa, AL 35404  
 Mon – Fri: 8:00 a.m. – 5:00 p.m.  
 (Drive-Thru Open Until 6:00 p.m. on Fridays)

### BF Goodrich Branch

4520 21st St  
 Tuscaloosa, AL 35401  
 Mon – Fri: 7:00 a.m. – 4:00 p.m.

### Northport Branch

1501 McFarland Blvd  
 Northport, AL 35476  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

### Highway 43 Branch

4750 Rose Blvd  
 Northport, AL 35475  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

### Taylorville Branch

6822 Highway 69 S  
 Tuscaloosa, AL 35405  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

### Skyland East Branch

3700 Skyland Blvd E  
 Tuscaloosa, AL 35405  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

### Skyland West Branch

70 Skyland Blvd E  
 Tuscaloosa, AL 35406  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

### Commons North Branch

4605 Rice Mine Rd NE  
 Tuscaloosa, AL 35406  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

### Jack Warner Parkway Branch

1000 Jack Warner Pkwy NE  
 Tuscaloosa, AL 35404  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

## PICKENS COUNTY

### Pickens County Branch

194 Reform St  
 Carrollton, AL 35447  
 Mon – Fri: 7:30 a.m. – 4:15 p.m.

## MOBILE COUNTY

### Mount Vernon Branch

945 Coy Smith Hwy  
 Mt Vernon, AL 36560  
 Mon – Fri: 8:30 a.m. – 5:15 p.m.

## Annual Meeting

At this time, the 2016 Annual Meeting will be postponed and will not be held on March 26, 2016. Your Credit Union will make an announcement when the date has been rescheduled.

## 2015 Fall Newsletter Correction

The minimum deposit to 51234 open a certificate of deposit is \$1,000.

## Don't Miss Out!

Alabama One is now using monthly email to communicate with members regarding promotions, surveys, community news and events your Credit Union is participating in. If you are not receiving the email, you can change your address through the Services tab on Home Branch. To opt-out of this service, simply select unsubscribe at the bottom of your next email.

**Sign-up Today!**

## Home Branch

Available at [alabamaone.org](http://alabamaone.org). Your Credit Union participates in shared branching through CU Service Centers (CUSC, Inc.). We provide members access to their accounts nationwide. To find a location, call (800) 919-2872 or visit [www.cuservicecenter.com](http://www.cuservicecenter.com)