

*State*

2025 MISSISSIPPI STATE FOOTBALL

# BALCONIES

## SERVICES GUIDE



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# DEAR BULLDOG FAMILY,

IT'S THAT TIME OF YEAR AGAIN – FOOTBALL IS BACK IN STARKVILLE, AND THERE'S NO PLACE LIKE DAVIS WADE STADIUM! WE ARE THRILLED TO KICK OFF THE 126TH SEASON OF MISSISSIPPI STATE FOOTBALL TOGETHER.

THIS YEAR BRINGS EVEN MORE EXCITEMENT AND ENERGY, STARTING WITH THE DEBUT OF BRAND-NEW STADIUM LIGHTS THAT WILL TRANSFORM OUR NIGHT GAMES INTO MEMORABLE EXPERIENCES. THE ENHANCED ATMOSPHERE, COMBINED WITH THE ROAR OF THE BULLDOGS FAITHFULLY RINGING THEIR COWBELLS WILL MAKE DAVIS WADE STADIUM THE ULTIMATE PLACE TO BE ON GAME DAY.

COACH JEFF LEBBY ENTERS HIS SECOND SEASON AT THE HELM WITH A CLEAR VISION AND RENEWED MOMENTUM. HE AND HIS STAFF HAVE CONTINUED TO RAISE THE STANDARD WITH THEIR FAST, HIGH-ENERGY STYLE OF FOOTBALL AND UNWAVERING DEDICATION TO STUDENT-ATHLETE DEVELOPMENT.

BEHIND THE SCENES, OUR BULLDOG SUITES TEAM, LED BY MCKINNON SKEEN, IS WORKING DILIGENTLY TO ENSURE YOUR GAME DAY EXPERIENCE IS SEAMLESS AND EXCEPTIONAL. WHETHER IT'S YOUR FIRST VISIT OR HUNDRETH, WE'RE HERE TO MAKE SURE EVERY MOMENT IN STARKVILLE IS ONE TO REMEMBER.

YOUR PASSION AND SUPPORT ARE THE FOUNDATION OF EVERYTHING WE DO. BECAUSE OF YOU, OUR STUDENT-ATHLETES HAVE THE RESOURCES AND OPPORTUNITIES THEY NEED TO THRIVE BOTH ON AND OFF THE FIELD. THANK YOU FOR YOUR PASSION AND BEING A VITAL PART OF THE BULLDOG FAMILY.

## HAIL STATE!

A handwritten signature in maroon ink that reads "Zac Selmon". The signature is fluid and cursive.

**ZAC SELMON**  
DIRECTOR OF ATHLETICS  
MISSISSIPPI STATE ATHLETICS



# HOME FOOTBALL SCHEDULE

EVENT	DATE	TIME
PRESEASON SERVICING	SATURDAY, 8/16	5:00 P.M. - 9:00 P.M.
PRESEASON SERVICING	SATURDAY, 8/23	2:00 P.M. - 6:00 P.M.
SERVICING	EVERY FRIDAY BEFORE A HOME GAME <small>*PLEASE NOTE: SERVICING FOR THE OLE MISS GAME WILL TAKE PLACE ON WEDNESDAY, 11/26 FROM 4:00 P.M. TO 8:00 P.M.</small>	4:00 P.M. - 8:00 P.M.
ARIZONA STATE MENU DUE	MONDAY, 8/25	5:00 P.M.
MSU VS ARIZONA STATE	SATURDAY, 9/6	6:30 P.M.
ALCORN STATE MENU DUE	MONDAY, 9/1	5:00 P.M.
MSU VS ALCORN STATE	SATURDAY, 9/13	5:00 P.M.
NORTHERN ILLINOIS MENU DUE	MONDAY, 9/8	5:00 P.M.
MSU VS NORTHERN ILLINOIS	SATURDAY, 9/20	3:15 P.M.
TENNESSEE MENU DUE	MONDAY, 9/15	5:00 P.M.
MSU VS TENNESSEE	SATURDAY, 9/27	TBA
TEXAS MENU DUE	MONDAY, 10/13	5:00 P.M.
MSU VS TEXAS	SATURDAY, 10/25	TBA
GEORGIA MENU DUE	MONDAY, 10/27	5:00 P.M.
MSU VS GEORGIA	SATURDAY, 11/8	11:00 A.M.
OLE MISS MENU DUE	MONDAY, 11/17	5:00 P.M.
OLE MISS SERVICING	WEDNESDAY, 11/26	4:00 P.M. - 8:00 P.M.
MSU VS OLE MISS	FRIDAY, 11/28	11:00 A.M.
POST-SEASON CLEANOUT	SATURDAY, 11/29	9:00 A.M. - 12:00 P.M.
POST-SEASON CLEANOUT	SATURDAY, 12/13	9:00 A.M. - 4:00 P.M.



# BULLDOG SUITES

## CONTACTS



**MCKINNON  
SKEEN**

*BULLDOG SUITES  
SENIOR MANAGER*

**C: 662.719.9939  
O: 662.325.2291**

[MSKEEN@ATHLETICS.MSSTATE.EDU](mailto:MSKEEN@ATHLETICS.MSSTATE.EDU)



**DYLAN  
OWENS**

*BULLDOG SUITES  
ASSOCIATE MANAGER*

**C: 501.626.1386  
O: 662.325.8320**

[DOWENS@ATHLETICS.MSSTATE.EDU](mailto:DOWENS@ATHLETICS.MSSTATE.EDU)

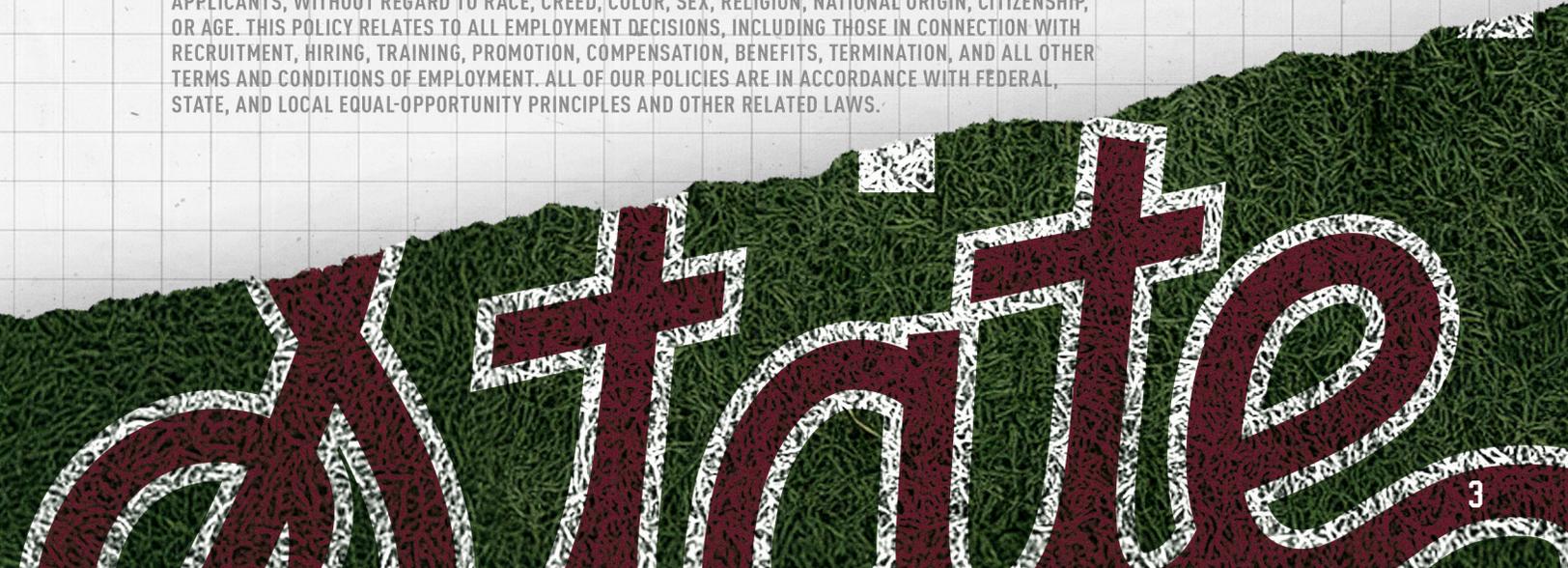


**JA'LEAH  
WILLIAMS**

*BULLDOG SUITES  
INTERN*

[BULLDOGSUITES@ATHLETICS.MSSTATE.EDU](mailto:BULLDOGSUITES@ATHLETICS.MSSTATE.EDU)

REVELXP IS COMMITTED TO PROVIDING EQUAL-OPPORTUNITY EMPLOYMENT TO ALL EMPLOYEES AND APPLICANTS, WITHOUT REGARD TO RACE, CREED, COLOR, SEX, RELIGION, NATIONAL ORIGIN, CITIZENSHIP, OR AGE. THIS POLICY RELATES TO ALL EMPLOYMENT DECISIONS, INCLUDING THOSE IN CONNECTION WITH RECRUITMENT, HIRING, TRAINING, PROMOTION, COMPENSATION, BENEFITS, TERMINATION, AND ALL OTHER TERMS AND CONDITIONS OF EMPLOYMENT. ALL OF OUR POLICIES ARE IN ACCORDANCE WITH FEDERAL, STATE, AND LOCAL EQUAL-OPPORTUNITY PRINCIPLES AND OTHER RELATED LAWS.





# BULLDOG CLUB & ATHLETICS

## STAFF DIRECTORY



ZAC  
**SELMON**  
DIRECTOR OF ATHLETICS



JOSH  
**MCCOWAN**  
DEPUTY A.D. OF ATHLETICS  
ADVANCEMENT



BRENNAN  
**GARCIA**  
ASSOCIATE A.D.  
OF ANNUAL GIVING



AMY  
**BLOUNT**  
SR. DIRECTOR OF DONOR  
ENGAGEMENT & EXPERIENCE



BO  
**HEMPHILL**  
EXECUTIVE DIRECTOR OF  
STRATEGIC INITIATIVES



BART  
**GREGORY**  
ASSISTANT A.D.  
OF PRINCIPAL GIVING



ZACK  
**HARRINGTON**  
ASSISTANT A.D.  
OF PRINCIPAL GIVING



WILL  
**STAGGERS**  
ASSISTANT A.D.  
OF PRINCIPAL GIVING



CODY  
**PERKINS**  
ASSISTANT DIRECTOR  
OF PRINCIPAL GIVING

# GUIDELINES

*IN ORDER TO MAINTAIN A PLEASANT ENVIRONMENT FOR ALL MEMBERS AND GUESTS, PLEASE ABIDE BY THE FOLLOWING GUIDELINES. BALCONY HOLDERS AND GUESTS NOT ADHERING TO ANY OF THE FOLLOWING GUIDELINES MAY BE ADDRESSED BY BULLDOG SUITES MANAGEMENT OR SECURITY.*

- Balcony holders' rights of use in The Balconies are subject to terms stated in the following guidelines, which may be supplemented and amended without prior notice to balcony holders.
- All balcony holders and guests will be asked to show their original mobile ticket upon entry. All individuals entering The Balconies must have a valid ticket to The Balconies, **regardless of age.**  
For more information regarding access, see the "Services & Access" section on page 12 of this Services Guide.
- All guests will be issued a wristband upon entry into The Balconies. Wristbands are non-transferable between individuals. A Balconies wristband is required for all individuals, **regardless of age.**  
**Please note:** Anyone in The Balconies area without a wristband will be asked to leave the area.
- **Throwing of any objects that could be considered a projectile including, but not limited to, footballs or food items, in The Balconies area is strictly prohibited. Anyone violating this policy will be addressed by Bulldog Suites staff.**
- All individuals are expected to respect the rights of other members and guests and ensure that all activities conducted on the premises are done so in a thoughtful and courteous manner.
- **All glass-bottled beverages must be placed in cups. Absolutely no glass is permitted in The Balconies.**
- Members may not affix or hang anything to the balcony walls or make any permanent alterations to the balcony. Any damage resulting from violation of this policy will be the responsibility of the balcony holder.
- Banners or similar items in nature may not be displayed in front of the balconies, or where they are visible to the public.
- Balcony holders agree to maintain the balcony in good condition and to reimburse the MSU Athletics Department for any damage done to the balcony by the owner or guests other than ordinary wear and tear.
- No items such as coolers and other larger items may leave The Balconies on game day.
- Smoking is **NOT** permitted in Davis Wade Stadium. This includes, but is not limited to, cigarettes, cigars, electronic cigarettes, and vapes.
- In order to preserve an environment that is enjoyable for all guests, parents or guardians are expected to be in a position to provide adequate supervision of their children at all times. All minors attending the game are to remain in the balconies, unless accompanied by an adult to other areas and chaperoned at all times outside of their individual balcony.



# GUIDELINES CONT.

*IN ORDER TO MAINTAIN A PLEASANT ENVIRONMENT FOR ALL MEMBERS AND GUESTS, PLEASE ABIDE BY THE FOLLOWING GUIDELINES. BALCONY HOLDERS AND GUESTS NOT ADHERING TO ANY OF THE FOLLOWING GUIDELINES MAY BE ADDRESSED BY BULLDOG SUITES MANAGEMENT OR SECURITY.*

- No food and beverage are permitted to enter the stadium on game day. Balcony holders have access to the concessions stands in the stadium or can pre-order catering by coordinating with the Bulldog Suites Office and should be placed ten (10) business days prior to game day. **Balcony holders are responsible for all charges incurred for catering orders, and all catering orders must meet a \$200 minimum food order.**
- Balcony holders are responsible for securing all personal items in the storage containers in the balconies. Balcony holders are responsible for providing their own locks for storage containers and removing them during post-season clean out. Balcony holders are discouraged from using the storage containers for storage of valuable items of any kind as there may be significant variations in temperature and humidity which could result in damage to personal items. Storage of flammable materials in balcony storage areas or any area of the balcony level or stadium is forbidden.
- Balcony holders are responsible for securing all furniture with the coated cable and padlock provided by Mississippi State at the end of each game as well as in the event of inclement weather. Bulldog Suites staff will notify balcony holders and guests when they must secure items during a game.
- Balcony holders and guests are not permitted to lean over or sit on the drink rails in the balconies.
- The Balconies will be available to balcony holders during MSU home football games and specified events approved by the MSU Athletics Department only.
- The balcony levels and individual balconies shall not be used for overnight accommodations.
- The balcony levels and individual balconies shall not be used for any unlawful purpose.
- Videotaping equipment and video recording are prohibited in Davis Wade Stadium, including on the balcony levels and individual balconies.
- It is necessary that members and guests refrain from offering game day personnel any food or beverages before, during, or after games.

*Please note: All above guidelines are subject to alterations based on requirements and policies established by MSU, the SEC, and the NCAA.*



# FEATURES & AMENITIES

## BALCONY AMENITIES

- Exclusive access to individual balconies
- Elevator access on north and south ends of the west side of the stadium to access the 300 Balcony Level
- Drink rail facing the field measuring 36" in height
- Canvas sunshades measuring 16' x 3' in each balcony
- One (1) storage trunk and two (2) storage cabinets with permanent shelves equipped with a hasp on each piece of furniture. Balcony holders must provide their own locks to each storage container, and Mississippi State Athletics reserves the right to remove personal locks in the case of an urgent need and will not be responsible for providing a replacement.
- Two (2) ice vouchers will be provided per game that can be used either during servicing or on game day at the ice stand on the 300 Balcony Level
- Two (2) power receptacles with a total of four (4) outlets in each balcony
- Bulldog Suites management stations (located in Sections 302 and 311 right below Balcony B3 in each section) staffed specifically for balcony holders' requests and questions throughout the game

## OPTIONAL FOOD & BEVERAGE SERVICE

Proof of the Pudding is the exclusive food and beverage provider in the premium areas of Davis Wade Stadium. Balcony holders are welcome to purchase from the concessions stands on the 300 Level. Balcony holders are also able to order from a limited pre-order menu. Each menu order must be submitted at least ten (10) business days prior to each game. Additional catering information and purchasing procedures can be viewed on page 14.

## CLEANING & MAINTENANCE

Balcony holders are responsible for removing bagged trash from their balcony and placing at the bottom of each section during servicing and at the end of the game. Cleaning and maintenance staff are on-call for assistance in the premium areas on game day. Should you have a cleaning or maintenance need, you may contact the Bulldog Suites management staff and/or a Bulldog Suites FANGINEER™ in The Balconies.

## POST-GAME RESPONSIBILITIES

Balcony holders are responsible for:

- Disposing of all perishables or food items and removing and placing all bagged trash at the bottom of each section.
- Draining all coolers
- Locking down any loose furniture with the provided coated cable through the front of the drink rail and secured with the MSU-provided padlock provided in the balcony
- Securing any personal belongings in the provided storage trunk or cabinets with a personal lock

Cleaning staff will be responsible for cleaning all surface areas, removing trash, and placing new trash bags in each balcony (prior to the next home game).



# FEATURES & AMENITIES CONT.



## FIRST AID

First aid technicians are available at the station located on the west side of the stadium on the 300 Level near Section 307. Should the need for First Aid or other emergency assistance arise on game day, notify Bulldog Suites management staff or a Bulldog Suites FANGINEER™ in The Balconies area, who will immediately notify emergency personnel.

## LOST & FOUND

- Any item(s) left in a balcony after the conclusion of the game that is not able to be secured by the coated cable will be removed from the balcony.
- Should you find any items that appear to be left behind in the balcony area, restrooms, or elevator landings, please bring those items to the Bulldog Suites management staff station located at the bottom of each section of the balconies.
- Should you find that you are missing an item, please check with the Bulldog Suites management staff station during the game or call the Bulldog Suites Office at 662.325.2291 during the work week.



# PROCEDURES

## APPROVED / PROHIBITED ITEMS

Please take note of the items that you are allowed to set up or bring to your balcony. See below for a full list. If there is an item that you have a question about, please feel free to reach out to the Bulldog Suites Office for clarification.

### THE BALCONIES AT DAVIS WADE STADIUM PROHIBITED ITEM POLICY

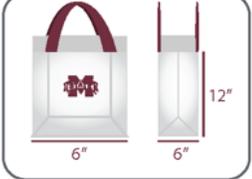
#### APPROVED SUITE SERVICING ITEMS

SUITE SERVICING AVAILABLE FRIDAY BEFORE GAMEDAY FROM 4PM - 8PM

 <p><b>ICE CHEST COOLERS</b> NO LARGER THAN 36" X 20" X 20"</p>	 <p><b>COMPACT REFRIGERATORS</b> NO LARGER THAN 24" X 34" X 24"</p>	 <p><b>RESIDENTIAL FANS</b></p>	 <p><b>RADIO</b> VOLUME LEVELS ARE TO BE LIMITED TO INDIVIDUAL SPACE ONLY</p>	 <p><b>BLUETOOTH SPEAKERS</b></p>
 <p><b>CHAIRS</b></p>	 <p><b>BARSTOOLS OUTDOOR PATIO FURNITURE</b></p>			

#### APPROVED GAME DAY ITEMS

ALL GATES ACCEPT APPROVED CLEAR BAGS

 <p><b>*PREFERRED BAG</b></p>	 <p><b>SMALL CLUTCH PURSE</b> NO LARGER THAN 4.5" X 6.5"</p>	 <p><b>CLEAR PLASTIC BAG</b> ONE GALLON RESEALABLE</p>	 <p><b>SEAT CUSHION</b> NO POCKETS</p>	 <p><b>STADIUM CHAIR</b> NO ARMS OR POCKETS</p>
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FOR MORE DETAILS REGARDING CLEAR BAG POLICY VISIT [HAILSTATE.COM/CLEARBAG](http://HAILSTATE.COM/CLEARBAG)

#### PROHIBITED ITEMS




PROHIBITED ITEMS DISCOVERED DURING SECURITY INSPECTIONS AT DESIGNATED STADIUM ENTRANCES MUST EITHER BE RETURNED TO THE OWNER'S VEHICLE OR DISCARDED UNLAWFUL. ITEMS THAT ARE DISCOVERED DURING SECURITY INSPECTIONS ARE SUBJECT TO CONFISCATION, AND THE PERSON IN POSSESSION OF THOSE ITEMS MAY BE DENIED ENTRANCE INTO THE STADIUM AND SUBJECT TO ARREST. ANY PROHIBITED ITEM DISCOVERED INSIDE THE STADIUM IS SUBJECT TO CONFISCATION.

SPECTATORS ARE ENCOURAGED TO NOT BRING ANY BAGS OR ITEMS THAT NEED INSPECTION TO STADIUM ENTRANCES AS OUR GOAL IS TO PROVIDE ALL PATRONS ENTRY INTO THE STADIUM AS QUICKLY AS POSSIBLE.

# PROCEDURES CONT.



## ICE

Balcony holders will have access to purchase 20lb bags of ice on Fridays during servicing and on game day. The Bulldog Club will provide two (2) ice vouchers per game for each balcony. The vouchers can be redeemed at the ice stand in the middle of the 300 Level. **Balcony holders may pick up their ice vouchers from a Bulldog Suites staff member on Friday during servicing or from the Bulldog Suites staffed station on game day.** Balcony holders may also purchase additional bags of ice for \$7.49 per bag.

The ice stand will operate on Fridays during servicing (from 4:00 p.m. to 8:00 p.m.) and on game day from gates open until the end of the 3rd quarter.

## PROVIDED EQUIPMENT

Each balcony is outfitted with one (1) storage trunk and two (2) storage cabinets which have a hasp installed so that each balcony holder may secure each piece with a personal lock. **Do not store any food items, other perishable items, or flammable materials in the storage furniture.** Mississippi State Athletics reserves the right to cut any personal locks, if necessary.

- All storage furniture must be cleared of personal items during post-season clean out and all personal locks removed to allow for thorough cleaning of the storage furniture. If a personal lock is not removed following the season, our facilities team will cut the lock and remove any items left in the storage furniture.
- See below for measurement for each storage piece:
  - Storage Trunk: 45" W, 20" D, 16" H
  - Storage Cabinet: 41" W, 23.7" D, 35.3" H
- Each balcony is outfitted with a coated cable and lock that is provided by the Bulldog Club. All equipment provided is the property of the Bulldog Club and is to remain in the balcony following each season. If the coated cable or lock is not in the balcony following the season, the primary balcony holder will be charged a replacement fee of \$50 per cable and \$50 per lock which will be applied to the primary balcony holder's Bulldog Club account. If you have any questions, please contact the Bulldog Suites Office at 662.325.2291.

## GAMEDAY PARKING

For information about parking locations and other parking information, please visit [www.hailstate.com/gameday](http://www.hailstate.com/gameday).



# SERVICING INFORMATION



## BALCONY SERVICING HOURS

- Balcony servicing times will be from 4:00 p.m. to 8:00 p.m. on the day prior to a home game. Absolutely no servicing will be permitted on game day.
- **Please note:** Servicing for the Ole Miss game will take place on Wednesday, 11/26 from 4:00 p.m. to 8:00 p.m.
- All balcony holders will have the opportunity to stock and bring in larger items during Preseason Servicing which will be held on Saturday, August 16th from 5:00 p.m. to 9:00 p.m. and Saturday, August 23rd from 2:00 p.m. to 6:00 p.m.

## SERVICING GUIDELINES

- Only balcony holders and authorized individuals who have been given permission by the balcony holder will be granted access to the balcony.
- No food and beverage items may be brought into the stadium on game day.
- All balcony holders and authorized individuals will be required to check-in upon arrival and check-out when departing with the Bulldog Suites staff on the 300 Level.
- All balcony holders may park in the Barnes & Noble lot during servicing hours and may enter the stadium via Gate F.

## POST-SEASON CLEAN OUT DATES AND RESPONSIBILITIES

There will be three (3) opportunities for balcony holders to clean out their balconies following the season. **Please note:** All items must be removed prior to the off-season, and any items remaining in the balconies and storage furniture after the last clean out date will be disposed of to prepare the balconies for the off-season. **Bulldog Suites and the Mississippi State University Athletics Department are not responsible for any personal items left in the balconies.**

- Friday, November 28th – Upon clearance of the stadium
  - No personal items will be permitted to leave the stadium until the stadium clears and Bulldog Suites is given approval by Game Operations. Stadium clearance could take up to one (1) hour following the completion of the game. The one (1) hour window after the game is necessary to allow all fans with tickets in the bowl seating to clear the stadium before balcony holders can clean out their balcony. No larger items that would require dollies or hand trucks may be removed during this clean out opportunity.
  - No vehicles will be permitted to enter any closed game day parking lot or road during clean out time.
  - The Bulldog Suites Office requests that any balcony holders cleaning out during this time checkout with the Bulldog Suites FANGINEERS™ located in The Balconies.
- Saturday, November 29th – 9:00 a.m. to 12:00 p.m.
- Saturday, December 13th – 9:00 a.m. to 4:00 p.m.



# SERVICE & ACCESS

## ADMISSION

- All balcony holders will receive mobile tickets or print-at-home tickets for each game which are required for entry into the stadium as well as into the balcony area. A balcony ticket is required for all individuals, **regardless of age.**
- All balcony holders and guests should enter Gate A on game day.
- Bulldog Suites staff will be positioned at all entry points to check for proper credentials. Upon entry into The Balconies, each individual must show their mobile or print-at-home ticket which will be validated by a Bulldog Suites staff member. **Each guest will receive a wristband upon their first entry into The Balconies which will allow for re-entry into The Balconies throughout the game.**
- While in The Balconies, all individuals must wear their wristbands at all times. A wristband is required for **all individuals, regardless of age. Please note:** To preserve the integrity and exclusivity of The Balconies, anyone in the balconies area without a valid wristband will be asked to leave.
- Balcony holders and guests are able to exit and re-enter The Balconies throughout the game. To re-enter The Balconies, guests must show both a valid ticket and a wristband. **Please note:** Wristbands only permit entry into The Balconies; wristbands do not grant access to individuals to exit and re-enter the stadium.
- **Balcony holders and guests are not permitted to enter any other premium seating area, including the TraxPlus Gridiron Club, State Level Loge, State Level Suites, Scoreboard Club, South Loge, Floyd Wade, Jr. Club, or Bulldog Suites, without a valid ticket to each respective area.**

## OPERATING HOURS

- **NEW!** Stadium gates will open two (2) hours prior to kickoff.
- Balcony holders and guests will be allowed to enter The Balconies when gates open and may remain in the area up to one (1) hour after the conclusion of the game.

## ELEVATOR ACCESS

The Balconies are located on the 300 Level of the west side of Davis Wade Stadium. Balcony holders and guests may use the elevators located on the north and south ends of the west side to access the 300 Level. **In addition, balcony holders and guests may also utilize the ramps located on the north and south ends of the west side.** Elevator operating hours will follow the same hours of operation as The Balconies. See “Operating Hours” section above for details.



# FANGINEERS™

FANGINEERS™ (game day hospitality staff) are extensions of the Bulldog Suites staff and serve as liaisons between the Bulldog Suites Office, Athletics Department personnel, balcony holders, catering staff, and cleaning/maintenance staffs. FANGINEERS™ act as hosts/greeters to assist in the fulfillment of requests from club members and guests and to ensure proper servicing to The Balconies.

## FANGINEER™ RESPONSIBILITIES

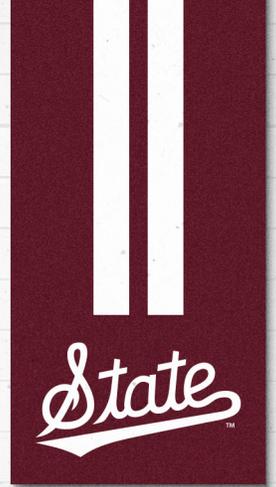
- To greet and direct guests while monitoring guests' entry at all entry points. FANGINEERS™ will be responsible for checking tickets and credentials and issuing wristbands at all access points.
- To be available throughout the game to meet the needs and requests of balcony holders and guests in order to provide an outstanding game day experience. All catering, cleaning, or maintenance requests should be directed to the Bulldog Suites management station at the main entrances of each set of balconies.
- Balcony attendants will be stationed throughout the balcony sections. One attendant will be responsible for servicing three (3) to four (4) balconies. Attendants are responsible for the following:
  - Inspecting balconies for readiness prior to guests' arrival.
  - Monitoring each balcony and the balcony areas throughout the game to identify needs for cleaning requests, maintenance requests, etc.
  - Making themselves available to fulfill the needs and requests of balcony holders and guests.

## TIPPING

The Bulldog Suites Office is pleased to provide FANGINEERS™ to service the balcony areas, and tipping is not expected. However, if balcony holders feel as though they have received exemplary service, they may tip at their own discretion.

## QUESTIONS OR CONCERNS?

Our #1 goal is to provide the best game day experience for you and your guests. Should you ever have a question, comment, or concern about the service you've received or your game day experience, do not hesitate to reach out to McKinnon Skeen, Senior Manager, in the Bulldog Suites Office by calling or texting 662.719.9939 or emailing [mskeen@athletics.msstate.edu](mailto:mskeen@athletics.msstate.edu).



# FOOD & BEVERAGE

## FOOD & BEVERAGE SERVICE

Balcony holders are welcome to purchase food and beverage items from the concession stands on the 300 Level. However, if a balcony holder would like to purchase food and beverage items to be dropped at their balcony between gates open and one (1) hour prior to kickoff, balcony holders may order from a limited menu which can be viewed on the Bulldog Suites website member portal.

## BALCONY CATERING ORDERS

To place an order to be delivered to your balcony, you can log into your Bulldog Suites website member portal. All balcony orders must be submitted by 5:00 p.m. at least ten (10) business days prior to game day (Mondays the week prior to game week). Please note: Tax is not included in the prices on the menu. All items are subject to local and state taxes.

## CATERING ORDER PROVISIONS

- All catering orders will include the appropriate disposable flatware and serving utensils.
- All catering orders will be dropped off at The Balconies between gates open and one (1) hour prior to kickoff.

## MENU CHANGES & ADDITIONS

- Should a balcony holder wish to make a change or addition to a submitted catering order, it is his/her responsibility to contact the Bulldog Suites Office by 12:00 p.m. (noon) on the Monday prior to a Saturday home game (or five business days prior to a non-Saturday home game) to make these arrangements. The Bulldog Suites Office will do our best to make these changes or additions.
- All catering changes and additional orders will be included in the catering invoice following each home game.

## BILLING FOR IN-SUITE CATERING

- Balcony holders are required to pay all catering invoices by credit card. Balcony holders can input credit card information through the Bulldog Suites website when placing a catering order, and this information will automatically be secured on the website for any incurred charges. For additional information regarding payment processes, please contact the Bulldog Suites Office at 662.325.2291.
- Each balcony holder or designated recipient will receive a catering receipt for catering charges following each home game for any catering orders that were placed prior to the game.
- Tax is not included in the prices on the menu. All items are subject to local and state taxes.

