

## **Breast MRI Prior-Authorization Process**

Please follow the workflow outline below to ensure the efficient processing of Breast MRI exams, allowing us to provide the highest standard of care to your patients.

- 1. The Radiology Clinic Mammographers will call your office to notify you of a mammography report that contains recommendations for Breast MRI based on the mammography findings and/or the Lifetime Risk assessment score. TRC is prepared to pre-certify the breast MRI as a courtesy and will require the following:
- 2. The Referring office will fax the completed and signed order to The Radiology Clinic at 205-758-5888 and provide a copy to the patient for their reference. Date, time, and any prep instructions are to be provided to the patient at the time of scheduling.
  - a. If we notified your office, skip step 3.
- 3. If ordered off imaging not done at our clinic, Office notes and clinicals related to the test must be completed and faxed to our Pre-Cert Department at 205-342-3317 before or shortly after scheduling.
  - a. Patient demographics, including current insurance(s), must be included. If possible, a photocopy of the insurance card (front and back) is preferred.
  - b. <u>Clinicals must contain primary and secondary ICD-10 diagnosis codes applicable to the Breast MRI being performed.</u>
  - c. Office notes/clinicals must include the additional test(s) that have been performed on the patient related to the diagnosis being provided as justification for the Breast MRI being ordered.
- 4. Once the Radiology Clinic has received all required documentation, the prior authorization will be submitted, based on the patient's insurance and the Breast MRI being performed.
- 5. If the Pre-Cert is denied, put in review, or more information is requested, the Radiology Clinic will fax a notification and reach out via phone.
- 6. If authorization is not obtained by 3 pm. the day before the appointment, the patient will be contacted to reschedule.

**Key Numbers & Contacts** 

Scheduling Phone: 205-345-2000 Pre-Cert Phone: 205-345-2071

**Dana Cox** Pre-Cert Supervisor: 205-961-4360 or dcox@tuscrad.com

**Elle Stevens** Director of Provider Relations: 205-343-0949 or <a href="mailto:estevens@tuscrad.com">estevens@tuscrad.com</a>