

SUITE POLICY MANUAL



2024



GATOR
HOSPITALITY

2

GAME DAY POLICIES & SERVICES

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STADIUM MAP

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PARKING MAP

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Parking

- Each suite will receive 4 reserved parking spaces in the lot directly outside of Gate 2. Additional parking is available in the lots adjacent to Condrón Family Ballpark. The UAA, Gator Boosters and Gator Hospitality are not responsible for damage caused by foul balls.

Hours of Operation

- Suites will open two hours prior to first pitch and remain open 30 minutes after the conclusion of the game.

Prohibited Items

- Please do not bring any large bags, backpacks, umbrellas, camera cases, strollers, etc. to the stadium. A clear bag policy is in effect.
 - All items brought into Condrón Family Ballpark are subject to search.

Admission & Exit

- **All Suite guests must enter the ballpark at Gate 2.**
- Guests will have their ticket scanned at the door and be issued a wristband. All Suite guests must receive a wristband for access to the Diamond Deck and Suite floor.
- Suite guests may be asked to show their wristband at the Club entrance and again at the entry to the Suite.
- Suite guests will have the option to utilize the stairs or the elevator to reach the Diamond Deck and Suites.

Suite Tickets

- All individuals entering the stadium must have a Suite ticket for admission. This includes children and grandchildren of Suite Holders and/or guests.
- According to the rules and regulations set forth by the Southeastern Conference (SEC) and the University of Florida, no ticket holder may exit and re-enter the stadium unless he or she possesses a valid, un-scanned ticket.

Occupancy

- Suite occupancy is limited to the maximum number of tickets purchased for that Suite. These limitations will be strictly enforced.

Game Day Staff / FANGINEERS™

- All premium areas will be staffed with our FANGINEER™ game day staff. FANGINEERS™ can be identified as staff members wearing a grey Gator Hospitality polo and a lime green lanyard.
- Suites will be assigned a FANGINEER™ to act as a Suite Attendant. The Suite Attendant is available to assist you with any issues that may arise. If you have questions or concerns during the game, please do not hesitate to contact the Gator Hospitality staff.

Emergency Medical Procedures

- Medical personnel are available throughout the Ballpark. Should a medical emergency arise, please contact your Suite Attendant or Gator Hospitality staff for assistance.

Student-Athletes

- Current Gators student-athletes and their family members are NOT permitted to be guests in the Suites.

Fire Alarms

- Should a fire alarm sound during the game, please exit your Suite immediately. Your Suite Attendant will be there to offer assistance to anyone in need. Please exit via one of the stairwells. Do not use the elevators.

Smoking Policy

- Effective July 1, 2010, the University of Florida is a TOBACCO FREE CAMPUS. This policy will be strictly enforced as mandated by the university. Smoking will not be permitted anywhere on campus, including your Suite, stairwells, and restrooms.

Conduct

- Suite Holders are requested to respect the rights of other Suite Holders and guests to ensure that all activities in the Suite are conducted in a thoughtful and courteous manner. The UAA, Gator Boosters and Gator Hospitality reserve the right to ask a guest to leave at any time if they are engaged in dangerous or disruptive behavior.

The UAA, Gator Boosters and Gator Hospitality are not responsible for lost or stolen items.

Catering

- Suites will be provided the following items for all home baseball games:
 - Hot Dogs, Popcorn and Cookies will be provided in the Suite.
 - Pepsi, Diet Pepsi, Starry and bottled water.
 - Plates, cups, utensils and napkins.
- Suites have the option to purchase additional menu items to be served in the Suite on game day. Orders may be placed through our caterer at the link below:
 - <https://cpcatering.ezplanit.com>
 - Please contact Dylan Witt at Dylan.Witt@sodexo.com with specific requests or questions regarding online ordering.
 - Menus must be selected 72 hours prior to game day. Suites are encouraged to order for all three games in a weekend series at one time.
 - A limited menu will also be available for purchase on game day. Your Suite Attendant will have a tablet to help facilitate game day additional orders.

Alcohol

- Beer, wine and liquor will be available for purchase from our caterer prior to game day via <https://cpcatering.ezplanit.com>
 - Please contact Dylan Witt at Dylan.Witt@sodexo.com with specific or unique requests.
- A limited selection of beer and wine will be available for purchase on game day.
 - Game day alcohol ordering will be available through the end of the 7th inning.
 - Liquor will not be available for purchase on game day.
- State and local laws and university rules regarding the use, possession, and consumption of alcohol will be strictly enforced. Intoxication or possession of open containers outside Suites, by Suite Holders or their guests or; provision of or allowing access to alcohol by minors or to individuals who appear intoxicated by the Suite Holder or their guests or; other violations by Suite Holders or their guests can result in the immediate forfeiture of the Suite.

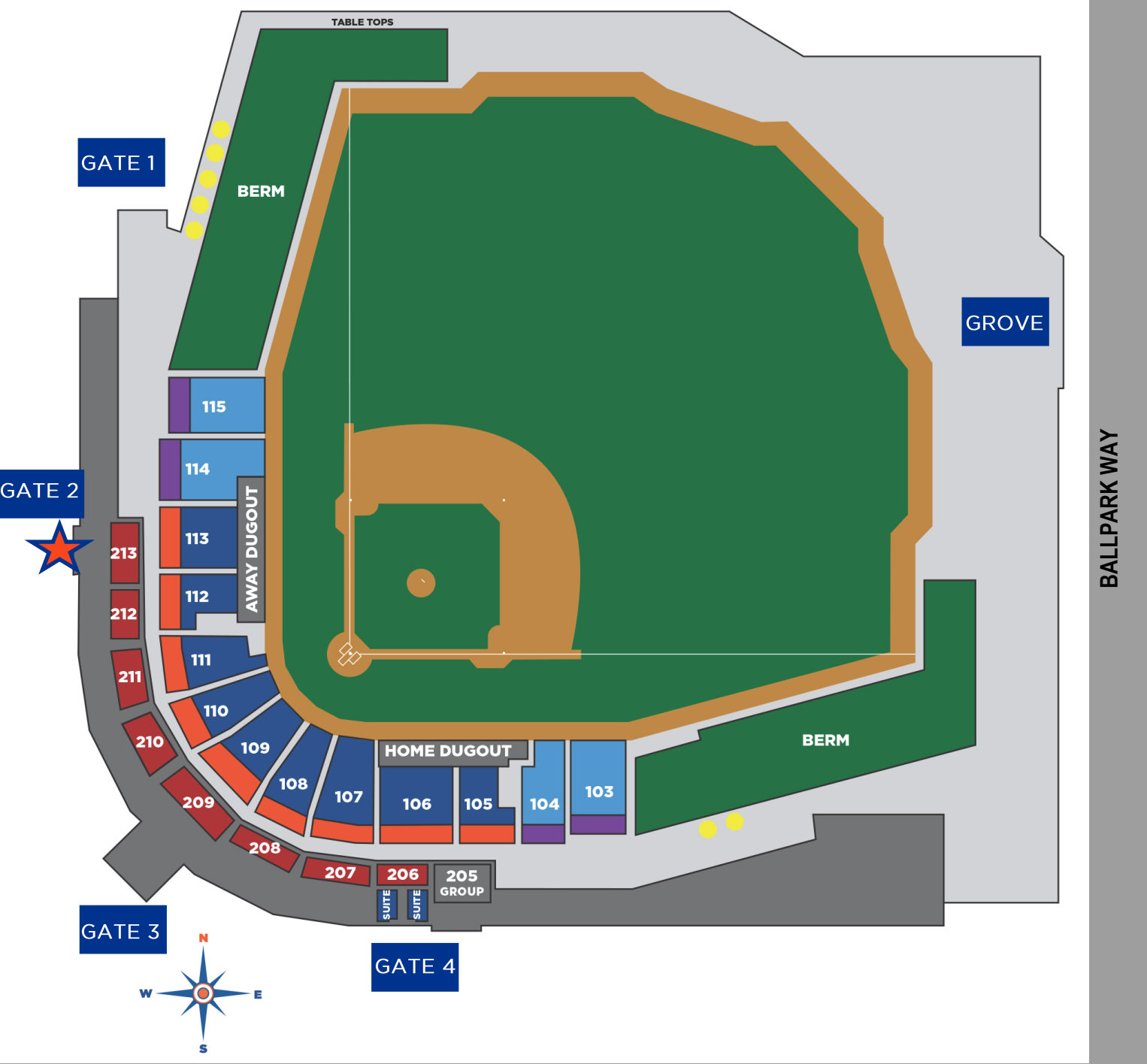
Alterations & Decorations

- The Suite Holder will not make any alterations, additions or other improvements to the Suite without obtaining permission from the University Athletic Association.

Accessibility During Game Week

- If you need something delivered to your Suite during the week of the game, please contact the Gator Hospitality Sr. Manager, Madeline Gamble (678-943-5516).

HULL ROAD



GROVE

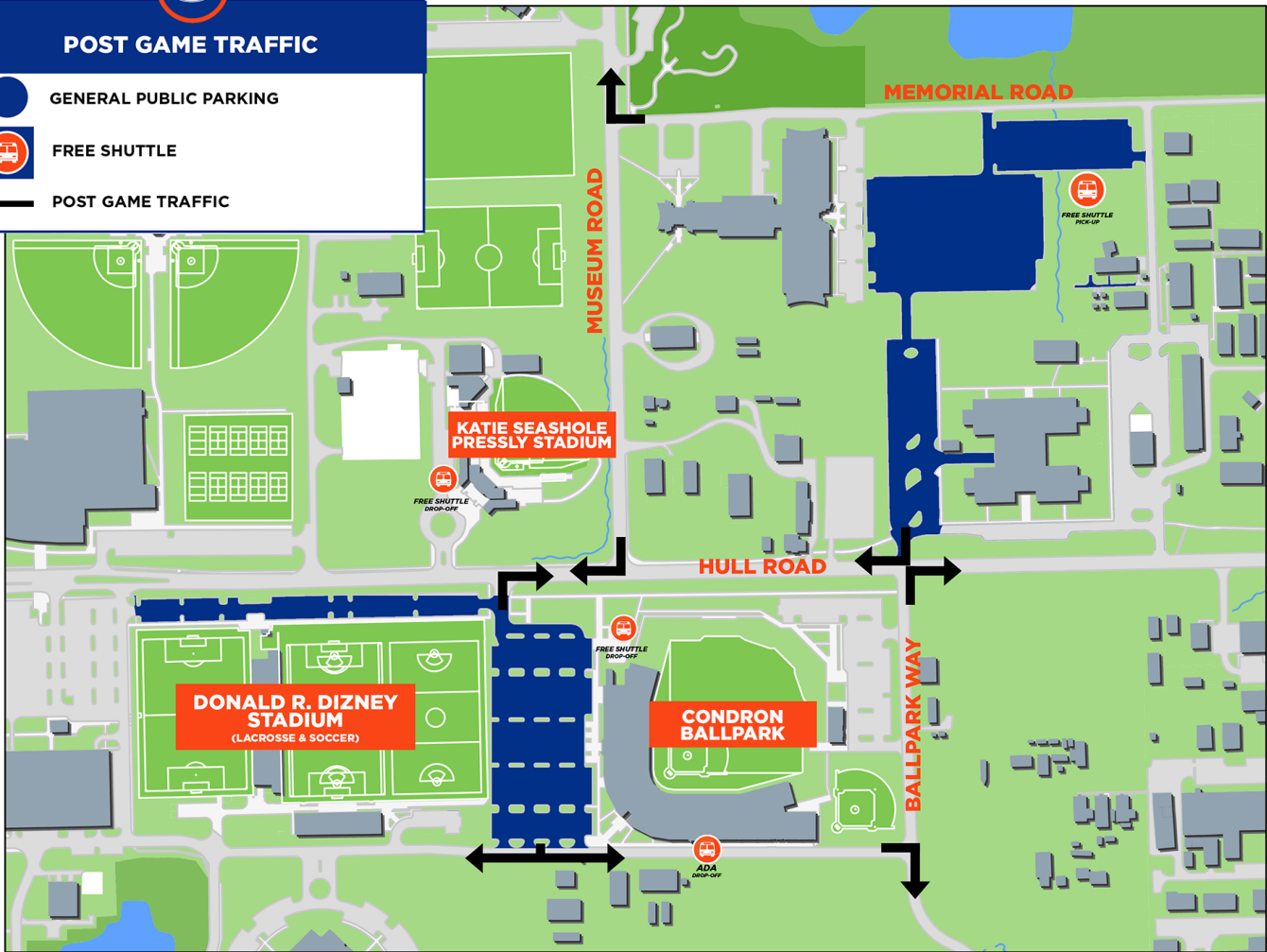
BALLPARK WAY

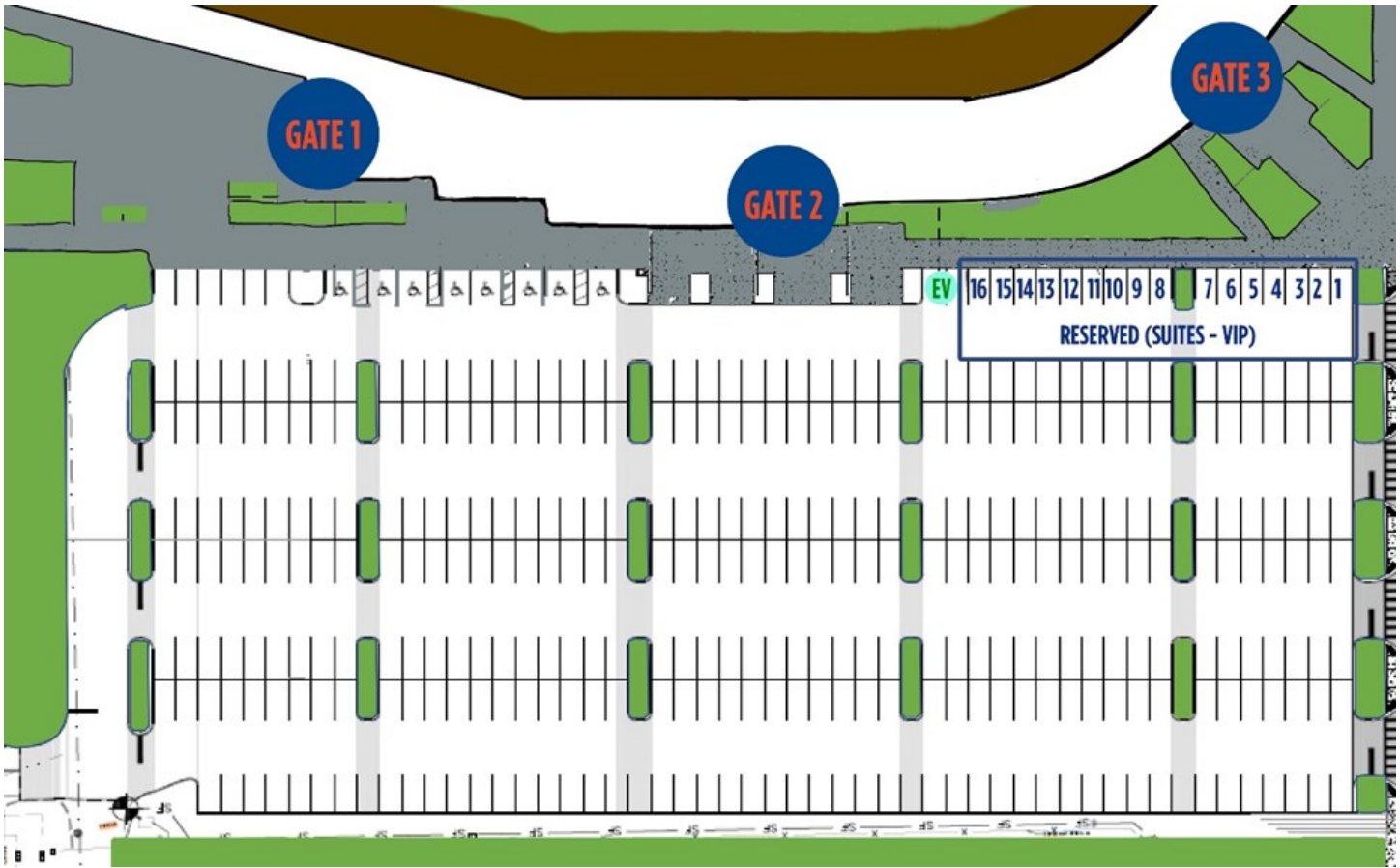
CITRUS ROAD



POST GAME TRAFFIC

- GENERAL PUBLIC PARKING
- 🚌 FREE SHUTTLE
- ← POST GAME TRAFFIC





RESERVED PARKING

Gator Hospitality Staff will hold parking through the end of the 3rd inning. If you plan to arrive later than that, let us know and we'll continue to hold your parking.

Contact Numbers

Madeline Gamble: 678-943-5516

Taylor Deck: (352) 614-3635

Kyle Rogers: 352-316-0582

Reserved Parking Assignments

6-9 - UF Advancement (suite 303)

10-13 - UAA Administration (suite 305)

14-16 - UAA VIP