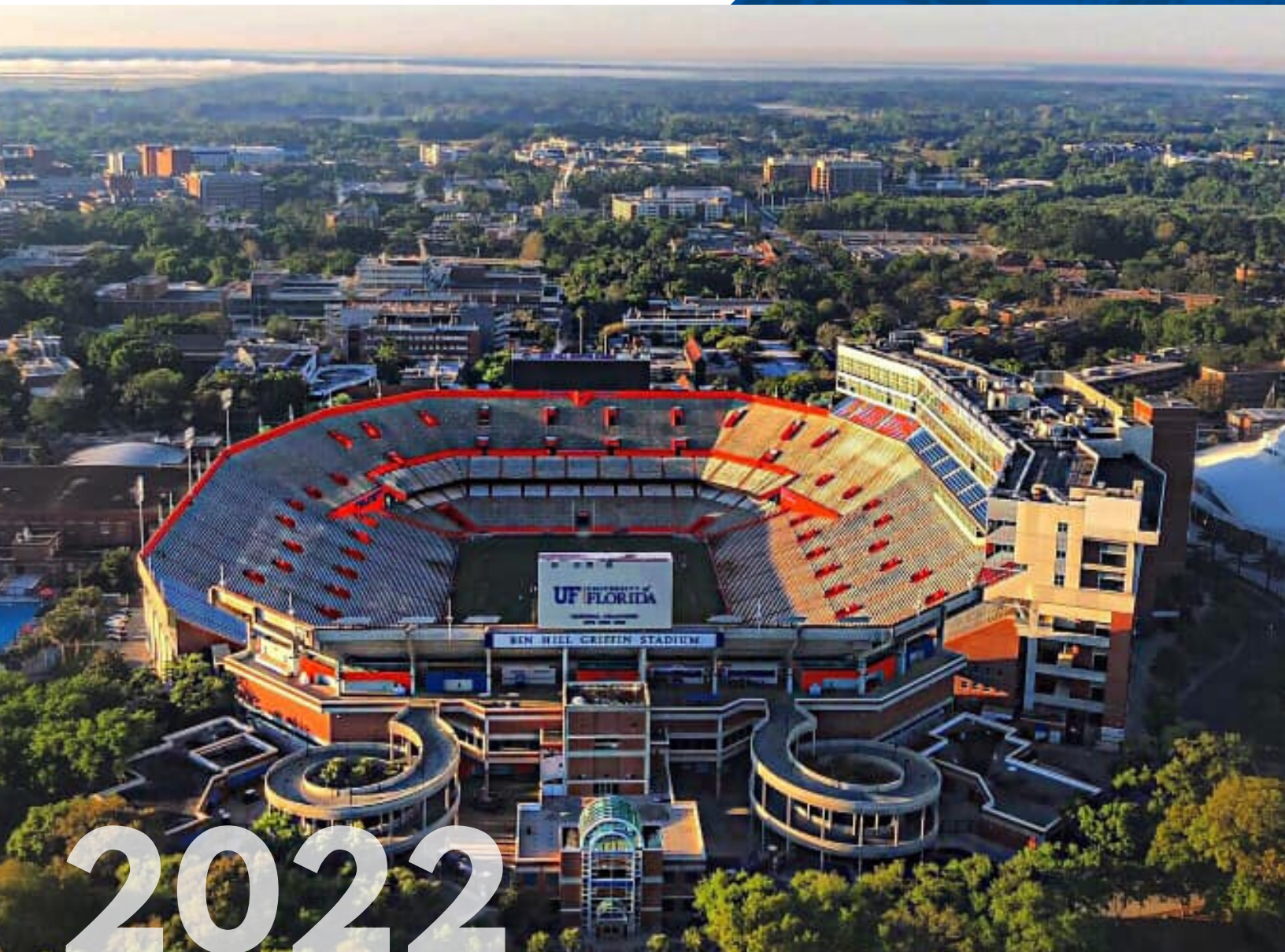


HOLLOWAY TOUCHDOWN TERRACE

POLICY MANUAL



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Sept. 3rd vs. Utah



Sept. 10th vs. Kentucky



Sept. 17th vs. USF



Sept. 24th vs. Tennessee



Oct. 1st vs. Eastern Washington



Oct. 8th vs. Missouri



Oct. 15th vs. LSU



Oct. 29th vs. Georgia (Jacksonville)



Nov. 5th vs. Texas A&M



Nov. 12th vs. South Carolina



Nov. 19th vs. Vanderbilt



Nov. 26th vs. FSU



Denotes Home Games

Ticketing & Admission

- To access the Holloway Touchdown Terrace, enter the stadium and proceed to the third level via the spiral ramps at Gates 7 & 8. Tickets will be scanned a second time at the club entrance and you will be given a wristband. At the end of the game, you may exit via the spiral ramps or the stairwells.
- All individuals entering the Holloway Touchdown Terrace must have a Touchdown Terrace ticket for admission. This includes children and grandchildren of club members and/or guests.
- Once inside Ben Hill Griffin Stadium, all attendees are free to move about the stadium. If you wish to exit the Touchdown Terrace and enter the main concourse, you will need to be sure you have a wristband. Present your wristband when re-entering to be admitted back to the Touchdown Terrace.
- Touchdown Terrace tickets are only valid for the Holloway Touchdown Terrace. Club members are not able to access any other premium area without an unused ticket for that specific area.
- According to the rules and regulations set forth by the Southeastern Conference (SEC) and the University of Florida, no ticket holder may exit and re-enter the stadium unless he or she possesses a valid, un-scanned ticket.

Conduct

- Club members are requested to respect the rights of other club members and ensure that all activities in the club area are conducted in a thoughtful and courteous manner. The Holloway Touchdown Terrace may not be used for any unlawful purpose.
- Children must be accompanied by an adult AT ALL TIMES in the Holloway Touchdown Terrace.
- Current Gators student-athletes and their family members are NOT permitted to be guests in the premium areas.

The UAA, Gator Boosters and Gator Hospitality reserve the right to ask a guest to leave at any time if they are engaged in dangerous or disruptive behavior.

Game Day Staff

- **Brett Hof, Gator Hospitality Assistant Manager** will be available at the desk on game day should you have questions or concerns.
- All premium areas will be staffed with our FANGINEER™ game day staff. FANGINEERS™ are extensions of Gator Hospitality, serving as liaisons between Gator Hospitality management staff, UAA personnel, Gator Boosters, club members and catering. FANGINEERS™ can be identified as staff members wearing a grey Gator Hospitality polo and a lime green lanyard.
- FANGINEERS™ will also be stationed throughout the Touchdown Terrace to assist you with whatever you need on game day.

Catering

- Gator Boosters, Inc. and the University Athletic Association will provide the following on game day:
 - A rotating buffet catered by SodexoLive! Catering from 2 hours prior to kickoff until the 2nd Quarter
 - Game time snack stations from the 2nd Quarter until the conclusion of the 3rd Quarter
 - Fountain sodas, tea, and water

Alcohol

- Beer and wine is available for purchase in the Holloway Touchdown Terrace from gate opening until the conclusion of the 3rd Quarter.
- State and local laws and university rules regarding the use, possession, and consumption of alcohol will be strictly enforced. Intoxication by club members or; provision of or allowing access to alcohol by minors or to individuals who appear intoxicated by the club member; other violations by club members can result in the immediate ejection from the stadium.

Smoking Policy

- Effective July 1, 2010, the University of Florida is a TOBACCO FREE CAMPUS. This policy will be strictly enforced as mandated by the university. Smoking will not be permitted anywhere on campus, including all areas of the Touchdown Terrace.

Hours of Operation

- The Holloway Touchdown Terrace will open 2 hours prior to kickoff and will close at the conclusion of the game.

Emergency Medical Procedures

- Medical personnel are available throughout the stadium. Should a medical emergency arise, please notify the FANGINEER™ stationed at the Touchdown Terrace desk immediately.

Prohibited Items

- Please do not bring any large bags, backpacks, umbrellas, camera cases, strollers, etc. into the stadium. All items brought into Ben Hill Griffin Stadium are subject to search.
- Club members assume the risk of bringing any valuables into the club areas and are kindly encouraged not to do so. The UAA, Gator Boosters and Gator Hospitality will not be held responsible for any personal items left in the club areas.

Fire Alarms

- Should a fire alarm sound during the game, please exit the club via one of the spiral ramps or stairwells. Do not use the elevators.

Gator Sportshop

- There are two Gator Sportshops located in Ben Hill Griffin Stadium. One is located at Gate 18, inside the stadium at the southwest corner. The other is located near Gate 8 at the northeast corner of the stadium. Both Gator Sportshops are accessible from inside and outside the stadium gates.

Mobile Ticketing

- All tickets will be handled through the Florida Gators mobile app or FloridaGators.com/myaccount. Before you get to the gate on gameday, please add your tickets to your Apple Wallet or Google Pay account for added safety and convenience.
- You can find step by step instructions on how to set up your Florida Gators app as well as how to manage your tickets in the app by following this [link](#). Brief instructions are also listed below.

GET THE APP

Download the official Florida Gators App, available from the [Apple App Store](#) and the [Google Play Store](#)

OPEN THE APP

Once downloaded, open the app and wait for the home screen to appear

LOG IN TO YOUR ACCOUNT

- Within the app, tap the "Tickets" icon at the bottom of the screen
- After tapping the "Tickets" icon, tap the "My Tickets" option
- Tap "Sign in to Florida Gators" if you purchased your tickets through the Gators Ticket Office. If you purchased through Ticketmaster, tap "Sign in to Ticketmaster"

MANAGE YOUR ACCOUNT/TICKETS

You can view, transfer, and sell tickets directly from your app just tap on the game you would like to manage.

VIEW/USE YOUR TICKETS

- Tap the "View Barcode" link to view your barcode for that game
- Scan your ticket at the gate from this view or add it to your Apple Wallet or Google Pay account for later use.
- Please note screenshots will not get you in.

TRANSFER YOUR TICKETS

- From the event/game you are wanting to transfer, tap "Transfer" at the bottom of the screen
- Select the tickets you'd like to transfer then tap "Transfer To"
- After choosing a recipient, enter in their information and select "Transfer X Tickets"
- Tickets can be reclaimed prior to the transfer recipient accepting your tickets by tapping the "Cancel Transfer" link



GATOR BOOSTERS

THE TEAM BEHIND THE TEAMS™

Mailing Address

Gator Boosters, Inc.
P.O. Box 13796
Gainesville, FL 32604

Shipping Address

Gator Boosters, Inc.
Central Receiving/
North End Zone
121 Gale Lemerand Dr.
Gainesville, FL 3261

Phone

In-State
(800) 344-2867

Out-of-State
(352) 375-4683

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Paul Vosilla (x5020)

Assistant Executive Director, Stewardship
PaulV@gators.ufl.edu



GATOR
HOSPITALITY

Physical Address

Ben Hill Griffin Stadium
245 Gale Lemerand Dr.
Gainesville, FL 32611

Mailing Address

Gator Hospitality
P.O. Box 14485
Gainesville, FL 32604

Shipping Address

Gator Hospitality
Ben Hill Griffin Stadium
121 Gale Lemerand Dr.
Gainesville, FL 32611



**Madeline Maney
Gamble**

Manager

Gator Hospitality

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Brett Hof

Assistant Manager

Gator Hospitality

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(352) 692-6709

STADIUM MAP

