



**SYSTEM
UPGRADE**
Schedule

Time for a **SYSTEM
UPGRADE**

	Thursday 6.27.19	Friday 6.28.19	Saturday 6.29.19	Sunday 6.30.19	Monday 7.1.19
Branch Locations	OPEN NORMAL HOURS	DRIVE THRU CLOSE AT 4:00 BRANCH LOBBIES CLOSE AT 5:00* *RICE MINE LOCATION WILL BE CLOSED ALL DAY	CLOSED	CLOSED	BRANCHES OPEN, EXCEPT RICE MINE & JACK WARNER
e-ONE Mobile App & Home Branch Online	AVAILABLE UNTIL 7:00PM	UNAVAILABLE	UNAVAILABLE	UNAVAILABLE	EXPECT DELAYS. AVAILABILITY TIME, TO BE DETERMINED
Telephone Banking	AVAILABLE UNTIL 7:00PM	UNAVAILABLE	UNAVAILABLE	UNAVAILABLE	AVAILABLE
ATM/ITM	AVAILABLE *STILLMAN, BRYCE, TEMERSON AND BFG PLANT LOCATIONS WILL BE UNAVAILABLE.	AVAILABLE *STILLMAN, BRYCE, TEMERSON AND BFG PLANT LOCATIONS WILL BE UNAVAILABLE.	AVAILABLE *STILLMAN, BRYCE, TEMERSON AND BFG PLANT LOCATIONS WILL BE UNAVAILABLE.	AVAILABLE *STILLMAN, BRYCE, TEMERSON AND BFG PLANT LOCATIONS WILL BE UNAVAILABLE.	AVAILABLE
* Debit Card/ Credit Card	AVAILABLE	AVAILABLE	AVAILABLE	AVAILABLE	AVAILABLE

*Please note that instant issue services, card activation, and PIN number changes will not be available from June 26th through July 2nd, 2019.

 UNAVAILABLE  AVAILABLE

Please note:

Beginning Friday, June 28th, all of our drive thru windows will close at 4:00pm and branch locations will be closed at 5:00pm. Branches will reopen Monday, July 1st, and will close during their normal business hours.

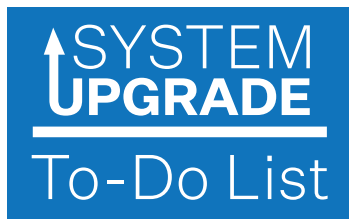
For FAQs and a System Upgrade To-Do list, please visit alabamaone.org/upgrade.

Additional Questions?

Call us at 800.225.0110, Text us 205.236.5964 or visit alabamaone.org/upgrade.

AlabamaONE™
One.Together.





Time for a SYSTEM UPGRADE

07.01.19

Be Prepared...

Taking action prior to July 1st will minimize any inconvenience or interruption to you.

1. Note the system upgrade dates on your calendar:

The system upgrade will begin Thursday, June 27th and will continue through July 1st. The upgrade will take place over the weekend and many services will be unavailable. **See the System Upgrade Schedule for complete details.** Our offices will reopen on Monday, July 1st. Watch for updates by e-mail and social media.

2. Card Availability:

You will have access to use your Debit Card, Credit Card and ATMs during the system upgrade. **Instant issue services, card activation, and PIN number changes will not be available from June 26th through July 2nd, due to conversion efforts.** Please call 866-209-7037 before or after these dates to activate your card or change your PIN number. Debit card orders will not be available June 21st through July 2nd, 2019.

3. Schedule online bill payments in advance of the conversion:

Your payments will be made as scheduled, even if the date falls during the system upgrade. **Home Branch Online Banking/e-ONE Mobile App & Online Bill Pay will not be available throughout the upgrade weekend.**

4. Update your contact information:

It is very important that we have your correct mailing address, telephone numbers, and email address. **Members that update their email address prior to June 27th will be entered for the chance to win a \$100 Visa® Gift Card*.** Sign in to Home Branch Online Banking and click the "maintenance" box to update your information.

5. Register for e-Statements:

Sign up for e-Statements and access up to 18 months of statement archives. A simple e-mail notification lets you know when your e-Statement is available for viewing. Members who currently receive paper statements will continue to receive them on a monthly or quarterly basis without interruption.

Questions?

Call us at 800.225.0110 or text us at 205.236.5964
or visit alabamaone.org/upgrade

*No purchase necessary. Membership not required for participation. Must be 19 years of age or older and a U.S. resident to participate. Winners will be drawn at random from all eligible automatic and manual entries, as provides in the Official Rules, received alabamaone.org/upgrade through Monday July 1st, 2019. Contact the Credit Union at 800.225.0110 or write us at Alabama ONE, 1215 Veterans Memorial PKWY, Tuscaloosa, AL 35404 or visit our website at alabamaone.org to obtain a complete copy of the Official Rules for this promotion. Entry in this promotion or acceptance of any prize constitutes acceptance of the Official Rules.

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